

COMMUNITY INQUIRIES AND COMPLAINTS

The Holmdel Township Board of Education welcomes inquiries about and constructive suggestions concerning the district's programs, equipment, operations and personnel.

The Superintendent shall develop procedures to provide accurate, factual information in response to inquiries and to investigate and solve concerns and problem situations promptly. Such procedures shall conform to applicable state law and negotiated agreements.

Parents/guardians, pupils and community residents will be informed of the proper avenues to follow in individual schools as well as in the district.

Only in those cases where satisfactory adjustment cannot be made by the Superintendent and the staff shall communications and complaints be referred to the Board of Education for resolution.

All signed complaints shall be acknowledged promptly.

Source: Regular Board Meeting

Date: August 20, 1986

Revised: September 13, 1995

<u>Legal References:</u>	<u>N.J.S.A.</u>	10:4-6 et seq.	Open Public Meetings Act
	<u>N.J.S.A.</u>	18A:11-1	General mandatory powers and duties
	<u>N.J.S.A.</u>	18A:54-20	Powers of board (county vocational schools)

